

1. Your personal data – what is it?

- 1.1. 'Personal data' is any information about a living individual, which allows them to be identified from that data (e.g. a name, photographs, videos, email address or address). Identification can be by the personal data alone or in conjunction with any other personal data. The Processing of personal data is governed by legislation relating to personal data, which applies in the UK, including the General Data Protection Regulation (GDPR) and other local legislation relating to personal data and rights such as the Human Rights Act.

2. Council information

- 2.1. This Privacy Policy is provided to you by Pencombe Group Parish Council ("the Council"), which is the data controller for your data.
- 2.2. Where information may be shared with other data controllers, e.g. Herefordshire Council, Pencombe Group Parish Council will be the joint data controller.

3. Processing data to perform tasks

- 3.1. Pencombe Group Parish Council will process some or all of the following personal data where necessary to perform its tasks:
- 3.1.1. Names, titles, aliases and photographs.
 - 3.1.2. Contact details such as telephone numbers, addresses and email addresses.
 - 3.1.3. Where they are relevant to the services provided by a council, or where you provide them to us, we may process demographic information such as gender, age, marital status, nationality, education/work histories, academic/professional qualifications, hobbies, family composition, and dependents.

4. Sensitive personal data

- 4.1. The personal data we process may include sensitive or other special categories of personal data such as criminal convictions, racial or ethnic origin, mental and physical health, details of injuries, medications/treatment received, political beliefs, trade union affiliation, genetic data, biometric data, data concerning sexual life or orientation.
- 4.2. These types of data are described in the GDPR as 'special categories of data' and require higher levels of protection. We need to have further justification for collecting, storing and using this type of personal data.
- 4.3. Pencombe Group Parish Council may process special categories of personal data in the following circumstances:
- 4.3.1. In limited circumstances, with your explicit written consent.

- 4.3.2. Where we need to carry out our legal obligations.
 - 4.3.3. Where it is needed in the public interest.
 - 4.3.4. Less commonly, where it is needed in relation to legal claims or where it is needed to protect your interests (or someone else's interest) and you are not capable of giving your consent, or where you have made the information public.
- 4.4. In limited circumstances we may approach you for your written consent to allow us to process certain sensitive personal data. If we do so, we will provide you with full details of the personal data that we would like and the reason we need it so that you can carefully consider whether you wish to consent.

5. Compliance with data protection law

- 5.1. Pencombe Group Parish Council will comply with data protection law. This says that the personal data we hold about you must be:
- 5.1.1. Used lawfully, fairly and in a transparent way.
 - 5.1.2. Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
 - 5.1.3. Relevant to the purposes we hold we have told you about and limited only to those purposes.
 - 5.1.4. Accurate and kept up to date.
 - 5.1.5. Kept only as long as necessary for the purposes we have told you about.
 - 5.1.6. Kept and destroyed securely including ensuring that appropriate technical and security measures are in place to protect your personal data from loss, misuse, unauthorised access and disclosure.

6. Use of personal data

- 6.1. Pencombe Group Parish Council will use your personal data for some or all of the following purposes:
- 6.1.1. To deliver public services including to understand your needs to provide the services that you request and to understand what we can do for you and inform you of other relevant services.
 - 6.1.2. To confirm your identity to provide some services.
 - 6.1.3. To contact you by post, email, telephone or using social media (e.g., Facebook, Twitter, WhatsApp).
 - 6.1.4. To help us to build up a picture of how we are performing.
 - 6.1.5. To prevent and detect fraud and corruption in the use of public funds and where necessary for the law enforcement functions.
 - 6.1.6. To enable us to meet all legal and statutory obligations and powers including any delegated functions.
 - 6.1.7. To carry out comprehensive safeguarding procedures (including due diligence and complaints handling) in accordance with best safeguarding practice from time to time with

the aim of ensuring that all children and adults-at-risk are provided with safe environments and generally as necessary to protect individuals from harm or injury.

- 6.1.8. To promote the interests of the council.
- 6.1.9. To maintain our own accounts and records.
- 6.1.10. To seek your views, opinions or comments.
- 6.1.11. To notify you of changes to our facilities, services, events and staff, councillors and role holders.
- 6.1.12. To send you communications which you have requested and that may be of interest to you. These may include information about campaigns, appeals, other new projects or initiatives.
- 6.1.13. To process relevant financial transactions including grants and payments for goods and services supplied to the council.
- 6.1.14. To allow the statistical analysis of data so we can plan the provision of services.
- 6.1.15. The use of CCTV systems for the prevention and prosecution of crime.

7. What is the legal basis for processing your personal data?

- 7.1. Pencombe Group Parish Council is a public authority and has certain powers and duties. Most of your personal data is processed for compliance with a legal obligation which includes the discharge of the Council's statutory functions and powers. Sometimes when exercising these powers or duties it is necessary to process personal data of residents or people using the Council's services. We will always take into account your interests and rights. This Privacy Policy sets out your rights and the Council's obligations to you in detail.
- 7.2. We may also process personal data if it is necessary for the performance of a contract with you, or to take steps to enter into a contract. An example of this would be processing your data in connection with the purchase of an Exclusive Right to a single or joint cemetery plot.
- 7.3. Sometimes the use of your personal data requires your consent. We will first obtain your consent to that use.

8. Sharing your personal data

- 8.1. The Council will implement appropriate security measures to protect your personal data. This section of the Privacy Policy provides information about the third parties with whom the Council will share your personal data. These third parties also have an obligation to put in place appropriate security measures and will be responsible to you directly for the manner in which they process and protect your personal data. It is likely that we will need to share your data with some or all of the following (but only where necessary):
 - 8.1.1. Our agents, suppliers and contractors. For example, we may ask a commercial provider to publish or distribute newsletters on our behalf, or to maintain our database software.
 - 8.1.2. On occasion, other local authorities or not for profit bodies with which we are carrying out joint ventures e.g. in relation to facilities or events for the community.

9. How long do we keep your personal data?

- 9.1. We will keep some records permanently if we are legally required to do so. We may keep some other records for an extended period of time. For example, it is current best practice to keep financial records for a minimum period of 8 years to support HMRC audits or provide tax information. We may have legal obligations to retain some data in connection with our statutory obligations as a public authority. The Council is permitted to retain data in order to defend or pursue claims. In some cases the law imposes a time limit for such claims (for example 3 years for personal injury claims or 6 years for contract claims). We will retain some personal data for this purpose as long as we believe it is necessary to be able to defend or pursue a claim. In general, we will endeavour to keep data only for as long as we need it. This means that we will delete it when it is no longer needed.

10. Your rights and personal data

- 10.1. You have the following rights with respect to personal data.

10.1.1. The right to access personal data we hold on you.

10.1.1.1. At any point you can contact us to request the personal data we hold on you and why we have that personal data, who has access to it and where we obtained it from. Once we have received your request we will respond within one month.

10.1.1.2. There are no fees or charges for the first request but additional requests for the same personal data or requests which are manifestly unfounded or excessive may be subject to an administrative fee.

10.1.2. The right to correct and update the personal data we hold on you.

10.1.2.1. If the data we hold on you is out of date, incomplete or incorrect, you can inform us and your data will be updated.

10.1.3. The right to have your personal data erased.

10.1.3.1. If you feel that we should no longer be using your personal data or that we are unlawfully using your personal data, you can request that we erase the personal data we hold.

10.1.3.2. When we receive your request we will confirm whether the personal data has been deleted or the reason why it cannot be deleted (e.g. because we need it to comply with a legal obligation).

10.1.4. The right to object to processing of your personal data or to restrict it to certain purposes only.

10.1.4.1. You have the right to request that we stop processing your personal data or ask us to restrict processing.

10.1.4.2. Upon receiving the request we will confirm we are able to comply or if we have a legal obligation to continue to process your data.

10.1.5. The right to data portability.

10.1.5.1. You have the right to request that we transfer some of your data to another data controller. We will comply with your request where it is feasible to do so within one month of receiving your request.

10.1.6. The right to withdraw your consent to the processing at any time for any processing of data to which consent was obtained.

10.1.6.1. You can withdraw your consent easily by contacting the Parish Clerk, as Data Protection Compliance Officer.

10.1.7. The right to lodge a complaint with the Information Commissioner's Office (ICO).

10.1.7.1. You can contact the ICO via <https://ico.org.uk/global/contact-us/email/> or 0303 123 1113.

10.2. When exercising any of the rights, in order to process your request we may need to verify your identity for your security. In such cases we will need you to respond with proof of your identity before you can exercise these rights.

11. Transfer of data abroad

11.1. Any personal data transferred to countries or territories outside the European Economic Area ("EEA") will only be placed on systems complying with measures giving equivalent protection of personal rights either through international agreements or contracts approved by the European Union. Our website is also accessible from overseas so on occasion some personal data (for example in a newsletter) may be accessed from overseas.

12. Further processing

12.1. If we wish to use your personal data for a new purpose, not covered by this Privacy Policy, then we will provide you with a Privacy Notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

13. Changes to this policy

13.1. This Privacy Policy is kept under regular review and we will place any updates on our website: <http://pencombegrouppc.org.uk/council-business/parish-council-documentation/>.

This Privacy Policy were adopted by the Parish Council at a meeting of the Council held on:

26th June 2018
